

Incident investigation

Learning from the past
Building for the future



Who should attend?

This 2 day programme is suitable for anyone likely to be involved in investigating incidents in the workplace. No prior experience of incident investigation is required.

Why Incident Investigation is important



Ask questions, analyse data, uncover the facts and make recommendations. Just how hard can it be to carry out an incident investigation? As you probably know the answer is **“Very!”** Often information presented just scratches the surface on other occasions reading these reports simply feels like Groundhog Day with the same presenting symptoms appearing time and time again! So what do we do? Our course gives people a structured process that helps them take a rigorous and analytical approach to investigating incidents and uncovering real root causes.

Key Topics:

By the end of the programme participants will:

- understand the difference between events and conditions
- understand the principles of evidence gathering and classification
- be able to identify and analyse ‘critical factors’
- be able to formulate a timeline
- understand and be able to undertake barrier and change analysis
- be able to identify incident root causes
- be able to identify recommendations to prevent re-occurrence
- understand human factor root causes
- be able to make objective decisions based on a ‘just culture’ principle

Key Benefits:

The transferable benefits of this programme are:

- effective systemic hazard control
- reduction of potential lost time incidents and asset damage
- improved gathering of data and analytical skills
- a wider pool of people with investigatory competence
- improved interpersonal skills



Unique Incident Simulation



A unique drama based incident simulation runs through the entire 2 days. Delegates are able to examine work scenes, inspect permits, review procedures and interview witnesses in order to gather evidence and put sound theory into sound practice. We make people incident ready!

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